

Bramhall Park Medical Centre
235 Bramhall Lane South
Bramhall
Stockport
SK7 3EP

Shaw Heath Health Centre
Gilmore Street
Shaw Heath
Stockport
SK3 8DN

SPRING 2018 NEWSLETTER

CONTACT DETAILS:

Appointments:

0161 426 9700

Visits & Emergencies:

0161 480 2270

Appointment Cancellation:

07548 098258

Out of Hours:

111

Fax: 0161 440 7671

Email: stoccg.enquiries@nhs.net

OPENING HOURS:

Monday: 08:00 – 13:00 / 13:00 – 18:30

Tuesday: 08:00 – 13:00 / 13:00 – 18:30

Wednesday: 08:00 – 13:00 / 13:00 – 18:30

Thursday: 08:00 – 13:00 / 13:00 – 18:30

Friday: 08:00 – 13:00 / 13:00 – 18:30

Saturday: 08:30 – 11:00 alternate weeks please
check with reception, *these must be pre-booked.*

Sunday: CLOSED

EARLY MORNING & LATE EVENING APPOINTMENTS
between 07:30 and 08:00 weekdays at Bramhall Park &
Shaw Heath. *These must be pre-booked.*



DNA's (Did Not Attend)

Not attending your appointment cost the NHS almost £1bn last year. BSHMG Practice policy is if a patient DNA's 3 times in 12 months they will be asked to register elsewhere.

In an effort to reduce non-attendance we now have an appointment cancellation line 07548 098258, text or leave a voicemail at any time.

CONTACT DETAILS:

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New Role at our Practice!

Bramhall and Shaw Heath Medical Group are very pleased to welcome Sister **Sally Wood** in a **new role to the Practice** as a member of our clinical team.

Sister Wood is a very experienced and highly trained **Advanced Nurse Practitioner** who has worked in this advanced clinical role since 2012. She has worked in the NHS for nearly 30 years as a nurse both within the hospital setting and in general practice. She is available 3 days per week for "book on the day" appointments which are suitable for acute medical problems. She is able to diagnose, do referrals and prescriptions.

ANP's (Advanced Nurse Practitioners) are Registered Nurses who have done extra training and academic qualifications to be able to examine, assess, make diagnoses, treat, prescribe and make referrals for patients who present with undiagnosed/undifferentiated problems.

New Staff Recruitment:

Practice Nurse

We welcome Sister Geniene Morris who joined our Practice in December 2017. Sister Morris is qualified from Salford University with a degree in nursing in 2006, spent 2 years working in Accident & Emergency, then 7 years in Intensive Care. She has been working within practice nursing for over 2 years and has interests in respiratory illness, chronic disease management and contraception.

Receptionists

We also welcome new team members to our Reception teams at both Bramhall and Shaw Heath. We ask for your patience at this time whilst they complete their training. Thank you.

Spring

CHOOSE AND BOOK REFERRAL SERVICE



When a Doctor refers you to the hospital, you will be advised. You will receive some paper work giving you a choice of hospitals from which you can choose where to go to. The paper work will give you a telephone number and also a reference number on page 1 and a password on page 3. However if you request Stepping Hill hospital some services are triaged and you will not receive any paper work until you get a phone call or letter direct from Stepping Hill hospital. Should you have any queries with this procedure you can contact Mrs Christine Kimber to discuss further on 0161 426 9350 from 1-30 to 3-30 any afternoon except Thursdays.

PPG Group (Patient Participation Group)

Our next PPG meeting is Wednesday 20th June @ 15:00pm at The Ladybrook Hotel, Fir Road, Bramhall.



NHS England has launched one of the biggest ever campaigns to encourage people to use pharmacies. The **Stay Well Pharmacy** campaign urges people to consult pharmacists first for minor illness, instead of GPs or A&E, in a bid to reduce pressures on those services. If you are suffering from any of these symptoms Think Pharmacy First before you visit your GP:

- Cold symptoms
- High temperature
- Need pain relief
- Head lice
- Allergy such as hayfever
- Bites/stings
- Diarrhoea & Vomiting

Please see the link below for further information.

<http://psnc.org.uk/greater-manchester-lpc/service-information/greater-manchester-minor-ailments-scheme/>

Practice Name Change and Logo

The Practice has now officially changed its name to “Bramhall & Shaw Heath Medical Group” and the Partners have agreed on a logo which will feature on our letter heading, website and notice boards.



Thank you for returning our completed 2018 Patient Survey.

We now have a suggestion box at both Bramhall and Shaw Heath.

Do we have your up to date contact details?



Our text messaging service needs to have your up to date contact numbers to help us to continue to provide our patients with the best possible care.



Accessing The Practice by Telephone. We are aware that it is sometimes difficult to contact the Practice by telephone. We are upgrading our telephone system to include greater functionality, such as call queuing and departmental selections. Thank you for your patience

Useful Contacts

STEPPING HILL HOSPITAL - 483 1010
DISTRICT NURSE - 474 0572
HEALTH VISITORS - 477 5025
MIDWIFE - 419 5551 OR 419 5282
MASTERCALL - 476 2299

DENTAL URGENT CARE CONTACT NUMBER:
URGENT **OUT OF HOURS** CARE:
0161 337 2246
URGENT **IN HOURS** CARE:
0161 476 9649



1 April 2018 – 31 March 2019 : Patients remain eligible for the shingles vaccine up until their 80th birthday.

For further information please read our poster in the waiting room or click on the link below:
<https://www.gov.uk/government/publications/shingles-vaccination-eligibility-poster>